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Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305, titled Medical Dispute Resolution-General, and 133.307, titled Medical Dispute Resolution of a Medical Fee Dispute, a review was conducted by the Medical Review Division regarding a medical fee dispute between the requestor and the respondent named above.

### I. DISPUTE

- 1. a. Whether there should be reimbursement for dates of service 09/27/01 through 11/13/01.
  - b. The request was received on 07/30/02.

## II. EXHIBITS

- 1. Requestor, Exhibit I:
  - a. TWCC 60
  - b. HCFA(s)
  - c. TWCC 62 forms
  - d. Medical Records
  - e. Any additional documentation submitted was considered, but has not been summarized because the documentation would not have affected the decision outcome.
- 2. Based on Commission Rule 133.307 (g) (4), the Division notified the insurance carrier Austin Representative of their copy of the request on <u>09/10/02</u>. The Respondent did not submit a response to the request. The "No Response Submitted" sheet is reflected in Exhibit II of the Commission's case file
- 3. Letter Requesting Additional Information is reflected as Exhibit III of the Commission's case file.

## III. PARTIES' POSITIONS

1. Requestor:

The requestor did not submit a position statement.

2. Respondent:

The Respondent did not submit a position statement.

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## IV. FINDINGS

- 1. Based on Commission Rule 133.307(d) (1) (2), the only dates of service eligible for review are those commencing on <u>09/27/01</u> through <u>11/13/01</u>.
- 2. The denial codes listed on the EOBs are "F-REIMBURSEMENT ACCORDING TO THE TEXAS MEDICAL FEE GUIDELINES. F-THE SERVICES LISTED UNDER THIS PROCEDURE CODE ARE INCLUDED IN A MORE COMPREHENSIVE CODE, WHICH ACCURATELY DESCRIBES THE ENTIRE PROCEDURE (S) PERFORMED. N-PROCEDURE CODE 97265, 97122 AND/OR 97261 IS REIMBURSABLE ONLY WHEN SEPARATE AND COMPENSABLE BODY AREA IS TREATED AND DOCUMENTED IN CONJUNCTION WITH A MANIPULATION."
- 3. The following table identifies the disputed services and Medical Review Division's rationale:

DOS	CPT or Revenue CODE	BILLED	PAID	EOB Denial Code(s)	MAR\$	REFERENCE	RATIONALE:
10/01/01 10/18/01 10/30/01	95851	\$72.00 \$72.00 \$72.00	\$0.00 \$0.00 \$0.00	F	\$36.00	MFG MGR (I)((E)(3)	F-THE SERVICES LISTED UNDER THIS PROCEDURE CODE ARE INCLUDED IN A MORE COMPREHENSIVE CODE WHICH ACCURATELY DESCRIBES THE ENTIRE PROCEDURE (S) PERFORMED."  On each date of service two body areas were tested, the wrist, and elbow.  According to the Rule referenced this is allowable and reimbursement is recommended in the amount of \$72.00 for each body area for each date of service. (\$36.00 x $2 = $72.00$ )  Therefore, reimbursement is recommended in the amount of \$216.00. (\$72.00x 3)

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09/27/01	97122	\$35.00	\$0.00	N	\$35.00	MFG MGR	N-PROCEDURE CODE 97265, 97122 AND/OR
09/28/01		\$35.00	\$0.00		(per 15	(I)(A)(10)	97261 IS REIMBURSABLE ONLY WHEN
10/01/01		\$35.00	\$0.00		minutes)	CPT descriptor	SEPARATE AND COMPENSABLE BODY
10/03/01		\$35.00	\$0.00				AREA IS TREATED AND DOCUMENTED IN
10/04/01		\$35.00	\$0.00				CONJUNCTION WITH A MANIPULATION."
10/05/01		\$35.00	\$0.00				Recent review of disputes involving one on one
10/10/01		\$35.00	\$0.00				CPT Codes by the Medical Dispute Resolution
10/11/01		\$35.00	\$0.00				section indicate overall deficiencies in the adequacy
10/16/01		\$35.00	\$0.00				of the documentation of this Code both with respect
10/18/01		\$35.00	\$0.00				to the medical necessity of one-on-one therapy and
10/23/01		\$35.00	\$0.00				documentation reflecting that these individual
10/25/01		\$35.00	\$0.00				services were provided as billed. Moreover, the
10/26/01		\$35.00	\$0.00				disputes indicate confusion regarding what
10/30/01		\$35.00	\$0.00				constitutes "one-on-one." Therefore, consistent
11/01/01		\$35.00	\$0.00				with the general obligation set forth in Section
11/13/01		\$35.00	\$0.00				413.016 of the Labor Code, the Medical Review
11/13/01		Ψ33.00	Ψ0.00				Division has reviewed the matters in light all of the
							Commission requirements for proper
							documentation.
							The therapy notes for this date of service do not
							support any clinical (mental or physical) reason as
							to why the patient could not have performed these
							exercises in a group setting, with supervision, as
							opposed to one-to-one therapy. The Requestor has
							failed to submit documentation to support
							reimbursement in accordance with the CPT
							Descriptor and MFG. Therefore, <b>no</b> reimbursement
							is recommended.
10/01/01	97265	\$43.00	\$0.00	F	\$43.00	MGR (I)(A)(10);	"F-REIMBURSEMENT ACCORDING TO
10/01/01	71203	\$43.00	\$0.00	1	⊕ <del>4</del> 3.00	CPT Descriptor	THE TEXAS MEDICAL FEE GUIDELINES."
10/05/01		\$43.00	\$0.00			CI I Descriptor	Medical documentation indicates that the services
10/03/01		\$43.00	\$0.00				were rendered and billed according to the CPT
10/18/01		\$43.00	\$0.00				descriptor. Therefore, reimbursement is
10/25/01		\$43.00	\$0.00				recommended in the amount of \$387.00.
		\$43.00	\$0.00				$(43 \times 9 = $387.00).$
10/30/01		4	40.00				(TJ A ) \$301.00).
11/01/01		\$43.00	\$0.00				
11/13/01		\$43.00	\$0.00				
Totals		\$1,163.00	\$0.00				The Requestor is entitled to reimbursement in the
							amount of <b>\$603.00</b> .

# V. ORDER

Pursuant to Sections 402.042, 413.016, 413.031, and 413.019 the Medical Review Division hereby ORDERS the Respondent to remit \$603.00 plus all accrued interest due at the time of payment to the Requestor within 20 days receipt of this order.

This Order is hereby issued this 8th day of January 2003.

Michael Bucklin Medical Dispute Resolution Officer Medical Review Division

MB/mb